

To whom it may concern,

January 12, 2021

NOK Corporation

NOK's Response to the Declaration of a State of Emergency

Thank you very much for your ongoing business with us.

From the perspective of preventing the spread of the novel coronavirus, we have thus far instructed our employees to stagger their commuting times and some to work from home. To further reduce the risk of infection, we have decided to actively introduce teleworking for all employees at the head office, branches and other offices covered by the declaration of a state of emergency.

**<Implementation outline>**

1. Content: Proactive implementation of teleworking for all employees at workplaces in the areas covered by the declaration of a state of emergency
2. Period: From Monday, January 11, 2021 until the declaration of a state of emergency is lifted.

For the period mentioned above, the targeted employees will actively work from home according to the content of their work. As a result, the main office telephone line will be suspended.

With regard to customer meetings, we would ask you to use telephone conferencing, web conferencing, etc. if they are not urgent.

**<Inquiries>**

As per the implementation of the above-mentioned teleworking, we would ask you to contact us via e-mail or our "Inquiry Form" from Monday, January 11, 2021 until further notice.

Please contact us using the Inquiry Form below.

NOK Website - Inquiry Form

<https://www.nok.co.jp/contact/>

With the implementation of teleworking, there will be cases where it may take some time to answer the phone and respond to inquiries made via the Inquiry Form. Please understand this in advance.

We apologize for any inconvenience this may cause and ask for your kind understanding in this matter.